

PARTNER COMMUNICATIONS COOPERATIVE

Privacy Policy

Privacy Statement

PARTNER COMMUNICATIONS COOPERATIVE is committed to protecting your privacy and developing technology that gives you a powerful and safe online experience. This Statement of Privacy applies to the PARTNER's Website and governs data collection and usage. By using the PARTNER COMMUNICATIONS COOPERATIVE's website, you consent to the data practices described in this statement.

Collection of your Personal Information

PARTNER COMMUNICATIONS COOPERATIVE's website collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. PARTNER's website also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by PARTNER's website. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by Partner Communications Cooperative for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the PARTNER COMMUNICATIONS COOPERATIVE's website.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through PARTNER COMMUNICATIONS COOPERATIVE's website public message boards, this information may be collected and used by others. Note: PARTNER's website does not read any of your private online communications. However, PARTNER's website reserves the right to review materials posted to bulletin board services, chat areas, news groups, forums, communities, personal web pages, calendars, and/or other message or communication facilities designed to enable you to communicate with the public at large or with a group, and to remove any materials in its sole discretion.

The PARTNER's website may contain links to other Web sites (Linked Sites). PARTNER COMMUNICATIONS COOPERATIVE's website is providing these links to you only as a convenience, and the Linked Sites are not under the control of PARTNER COMMUNICATIONS COOPERATIVE. PARTNER's website is not responsible for the privacy policy of any Linked Site, or the absence of such a policy. PARTNER COMMUNICATIONS COOPERATIVE's website encourages you to review the privacy statements of Linked Sites so that you can understand how those Linked Sites collect, use and share your information. PARTNER's website is not responsible for the privacy policies or other content on Web sites outside of the PARTNER COMMUNICATIONS COOPERATIVE's website and Partner Communications Cooperative's family of Web sites.

Use of your Personal Information

PARTNER COMMUNICATIONS COOPERATIVE's website collects and uses your personal information to operate the PARTNER's website and deliver the services you have requested. PARTNER COMMUNICATIONS COOPERATIVE's website also uses your personally identifiable information to inform you of other products or services available from PARTNER COMMUNICATIONS COOPERATIVE and its affiliates. PARTNER's website may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

PARTNER COMMUNICATIONS COOPERATIVE's website does not sell, rent or lease its customer lists to third parties. PARTNER COMMUNICATIONS COOPERATIVE's website may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, PARTNER COMMUNICATIONS COOPERATIVE's website may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to PARTNER COMMUNICATIONS COOPERATIVE, and they are required to maintain the confidentiality of your information.

PARTNER COMMUNICATIONS COOPERATIVE's website does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

PARTNER COMMUNICATIONS COOPERATIVE's website keeps track of the Web sites and pages our customers visit within PARTNER COMMUNICATIONS COOPERATIVE's website, in order to determine what PARTNER COMMUNICATIONS COOPERATIVE's website services are the most popular. This data is used to deliver customized content and advertising within PARTNER COMMUNICATIONS COOPERATIVE's website to customers whose behavior indicates that they are interested in a particular subject area.

PARTNER COMMUNICATIONS COOPERATIVE's website will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on PARTNER COMMUNICATIONS COOPERATIVE's website; (b) protect and defend the rights or property of PARTNER COMMUNICATIONS COOPERATIVE's website; and, (c) act under exigent circumstances to protect the personal safety of users of PARTNER COMMUNICATIONS COOPERATIVE's website, or the public.

Use of Cookies

The PARTNER COMMUNICATIONS COOPERATIVE's website uses "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a Web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize PARTNER COMMUNICATIONS COOPERATIVE's website pages, or register with PARTNER COMMUNICATIONS COOPERATIVE's website or its services, a cookie helps PARTNER COMMUNICATIONS COOPERATIVE's website to recall your specific information on subsequent visits. This simplifies the

process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same PARTNER COMMUNICATIONS COOPERATIVE's website, the information you previously provided can be retrieved, so you can easily use the PARTNER COMMUNICATIONS COOPERATIVE's website features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the PARTNER COMMUNICATIONS COOPERATIVE's website services or Web sites you visit.

Security of your Personal Information

PARTNER COMMUNICATIONS COOPERATIVE's website maintains the personally identifiable information you provide on computer servers in a controlled, secure environment, which is protected by means reasonably designed to prevent unauthorized access, loss, alteration, use or disclosure of such information. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol. However, the nature of the Internet is such that information may be transmitted over networks without appropriate security measures and may be accessed, deleted, altered, used or disclosed by unauthorized persons.

Changes to this Statement

PARTNER COMMUNICATIONS COOPERATIVE's website will occasionally update this Statement of Privacy to reflect company and customer feedback. PARTNER COMMUNICATIONS COOPERATIVE's website encourages you to periodically review this Statement to be informed of how PARTNER COMMUNICATIONS COOPERATIVE's website is protecting your information.

Contact Information

PARTNER COMMUNICATIONS COOPERATIVE's website welcomes your comments regarding this Statement of Privacy. If you believe that PARTNER COMMUNICATIONS COOPERATIVE's website has not adhered to this Statement, please contact PARTNER COMMUNICATIONS COOPERATIVE's website at policy@pcctel.net . We will use commercially reasonable efforts to promptly determine and remedy the problem.

If you do not wish to receive information about other products or services available from PARTNER COMMUNICATIONS COOPERATIVE's website and its affiliates and external business partners, or to receive opinion research surveys, please notify us by e-mail at policy@pcctel.net, or by writing to us at Partner Communications Cooperative, 101 East Church Street, Gilman, Iowa 50106-0008.