



COMPUTER Support Services Packages

PC Support Services is designed to provide you with low cost convenient options for repair of Internet threats, and computer performance problems and other personal or business computer problems.

PC Diagnostic

\$30.00 bench rate

If you are having computer problems and are not sure what is causing the errors, our PC Diagnostic service can pinpoint your exact issue and recommend a course of action. Our qualified technician will get to the heart of the matter and root out the problem through a series of system checks and diagnostics. Once the problem is identified, we will advise you on the best course of action to take.

PC Performance Tune-up

\$75.00 bench rate

Is your computer performance suffering and becoming slower and slower? Like a car, your PC needs regular maintenance to keep it operating at peak performance. Our PC performance Tune-up optimizes your computer hard drive, memory, registry, Internet browser, Microsoft operating System and software applications.

PC Virus & Spyware Removal

\$99.00 bench rate

If you are experiencing problems with your PC, chances are it has been infected with viruses, spyware, or other malicious software applications that can drastically affect our PC operation. Symptoms may include frequent Pop-ups, the browser home page being redirected to a different site, or your internet connection slowing down or even disconnecting. Before you throw out your computer in frustration because of error messages, performance issues or because it's infected with viruses and spyware, Partner can help! This service combines the PC Performance Tune-up and PC Virus & Spyware Removal for a significant discount savings.

Bench Rate – is based on the customer bringing in their affected equipment to one of our branch offices and worked on by our technicians.

ON-SITE TECH SUPPORT RATES

- On-Site Service Charge

\$30.00 per trip

On-Site Labor Charges

- **Basic Rate** - (between 8am - 5pm Monday through Friday)
- **Premium Rate** - (after 5 pm Monday through Friday or on Weekends or holidays)

\$75 per hour

\$95 per hour

Office / Showroom Hours:

128 W Main Street, State Center, Iowa

Mon, Wed, Thursday, 8am-4:30 pm

Friday 8am-6 pm

Saturday "By Appointment"

Call us toll free at: 1-877-433-7701

