

Block time Contracts

On site Business Block Time Computer Support Contract:

PARTNER PRO TECH SERVICE is pleased to offer affordable on site Computer and Network Support Contracts for the small and medium businesses in central Iowa. These on site, in business support contracts are ideal for network administration, preventative maintenance, general computer support, and enhancement consultations. We offer a variety of onsite to fit every type budget. We believe you will agree that our response times with a service contract are some of the best in the industry. Our support contracts include on site, in office service.



Block Time contracts do not expire at the end of the year and are ideal for companies that have a reasonable level of IT capability, and require limited amounts of advanced IT support. Think of **PARTNER PRO TECH SERVICE**, Block Time Computer Support Contracts as your safety net. When you run into a problem, the answer is just a phone call away. With a prepaid service contract, you are guaranteed a 4 hour response time, a discounted hourly rate, and the peace of mind that you have a professional IT Staff on call 24 hours a day, 7 days a week.

For more information [email](#) us or call 877-433-7701

<u>On Site Business Support</u>	Base Rate		Contract Discount	Contract Cost	Discounted Rate
5 Hours	\$75.00	\$ 375.00	5.00%	\$ 356.25	\$71.25
10 Hours	\$75.00	\$ 750.00	7.50%	\$ 693.75	\$69.38
20 Hours	\$75.00	\$ 1,500.00	10.50%	\$ 1,357.50	\$67.88
<i>Taxes not included</i>					

Block Time contracts are billed at 1 hour per actual hour for all service calls scheduled during normal business hours (8:00 AM - 4:30 PM Monday - Friday). We do not charge extra fees if your service calls are scheduled for after hours. Extra fees are only charged for emergency service calls that are scheduled after normal business hours. For after hours emergency support, please see the following schedule for rates.

Evening Hours if scheduled after 5:00 PM	\$95 per hour
Weekend (Saturday & Sunday) hours	\$95 per hour
Emergency Holiday Support	\$120 per hour