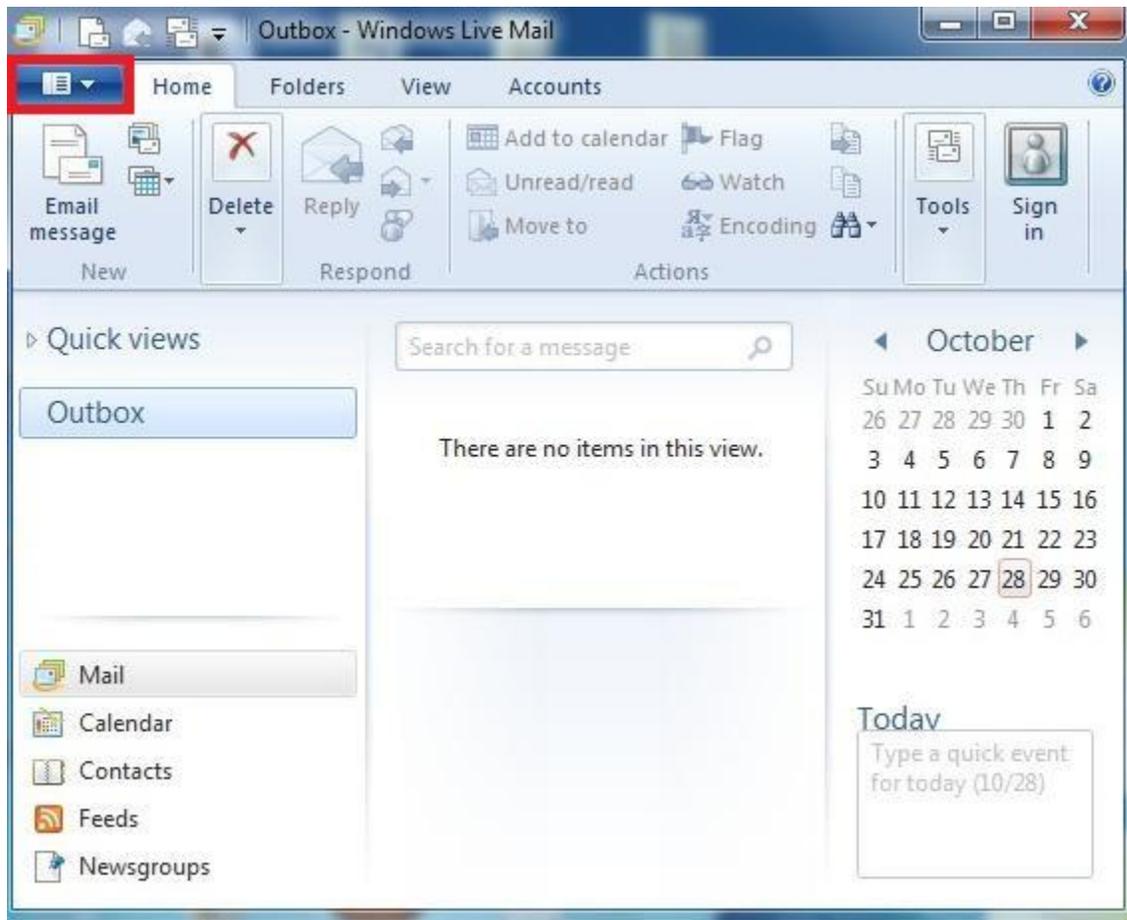
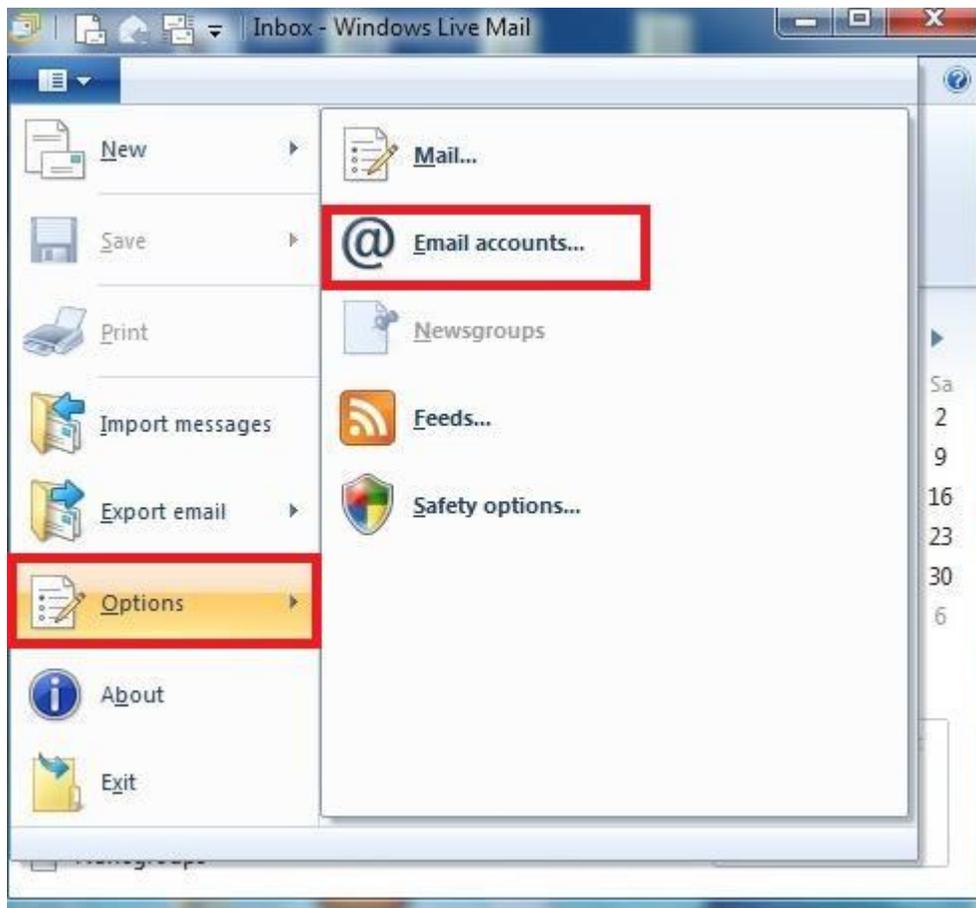


PartnerCom eSupport

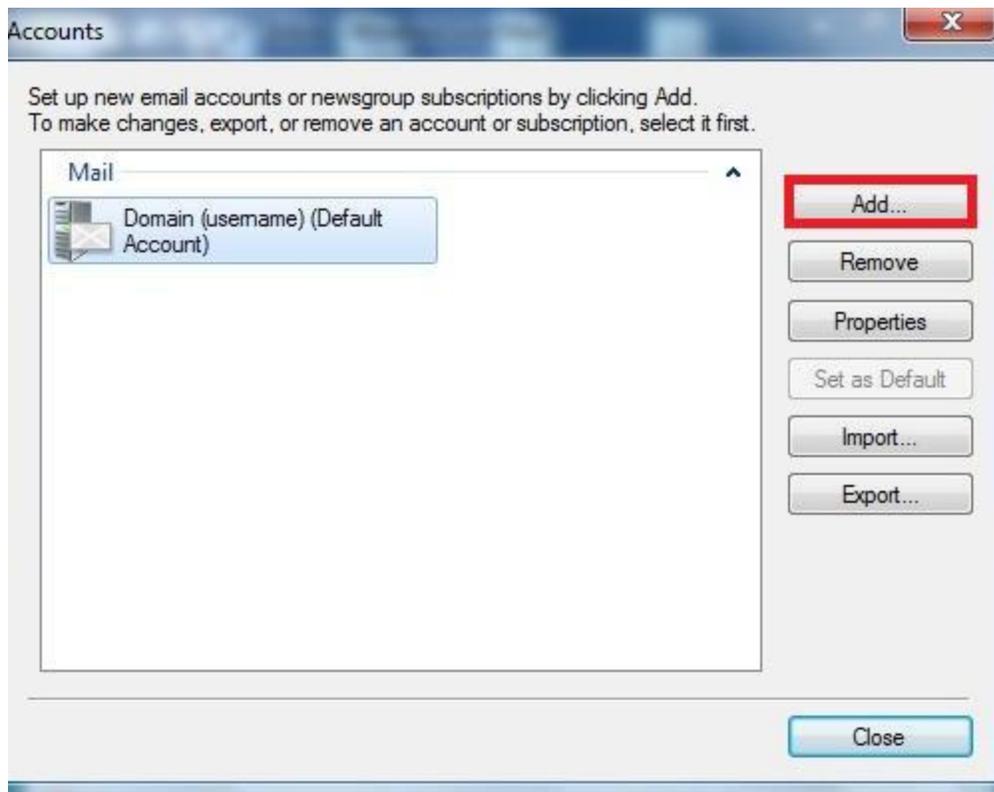
1. Open **Windows Live Mail** and click on the **File** menu's down arrow next to the home tab.



2. Click on **Options** and then select **Email Accounts**.



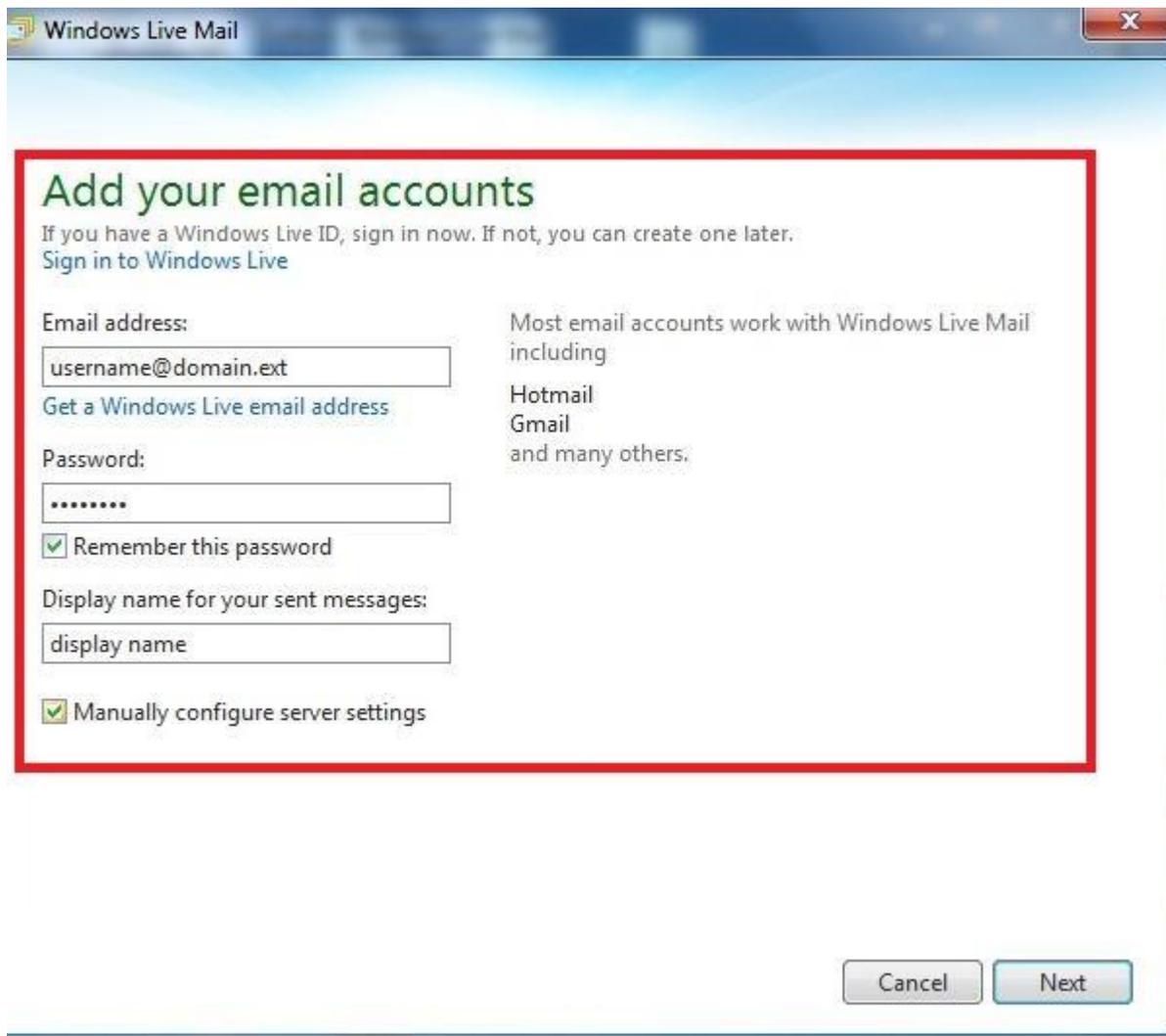
3. Click on the **Add** button.



4. Add your email accounts settings using the information provided by your ISP.

- **Email Address** - Enter your email address in the format of *username@partnercom.net*
- **Password** - As provided by your ISP
- **Display Name** - Enter the name you wish others to see in the from field of a message from you

5. Place a check mark next to **Manually configure server settings** to bring up further settings.



6. Configure the server settings using the information provided by your ISP.

Incoming Server Information

- **Server Type** - Choose your preferred server type. **POP3** (default) or **IMAP**
- **Server Address** - For the incoming POP3 server name enter *pop3.partnercom.net 110* or for IMAP enter *imap.partnercom.net 143*
- **Port** - Enter 110 (default)
- **Logon User Name** - Enter the first part of your email address

Outgoing Server Information

- **Server Address** - For SMTP enter *smtp.partnercom.net 587* or for IMAP enter *imap.partnercom.net 143*
- **Port** - 587 (25 is default)
- **Check mark** - Requires authentication

Windows Live Mail

Configure server settings

If you don't know your email server settings, contact your ISP or network administrator.

Incoming server information

Server type:
POP

Server address: Port:
pop3.domain.ext 110

Requires a secure connection (SSL)

Authenticate using:
Clear text

Logon user name:
username

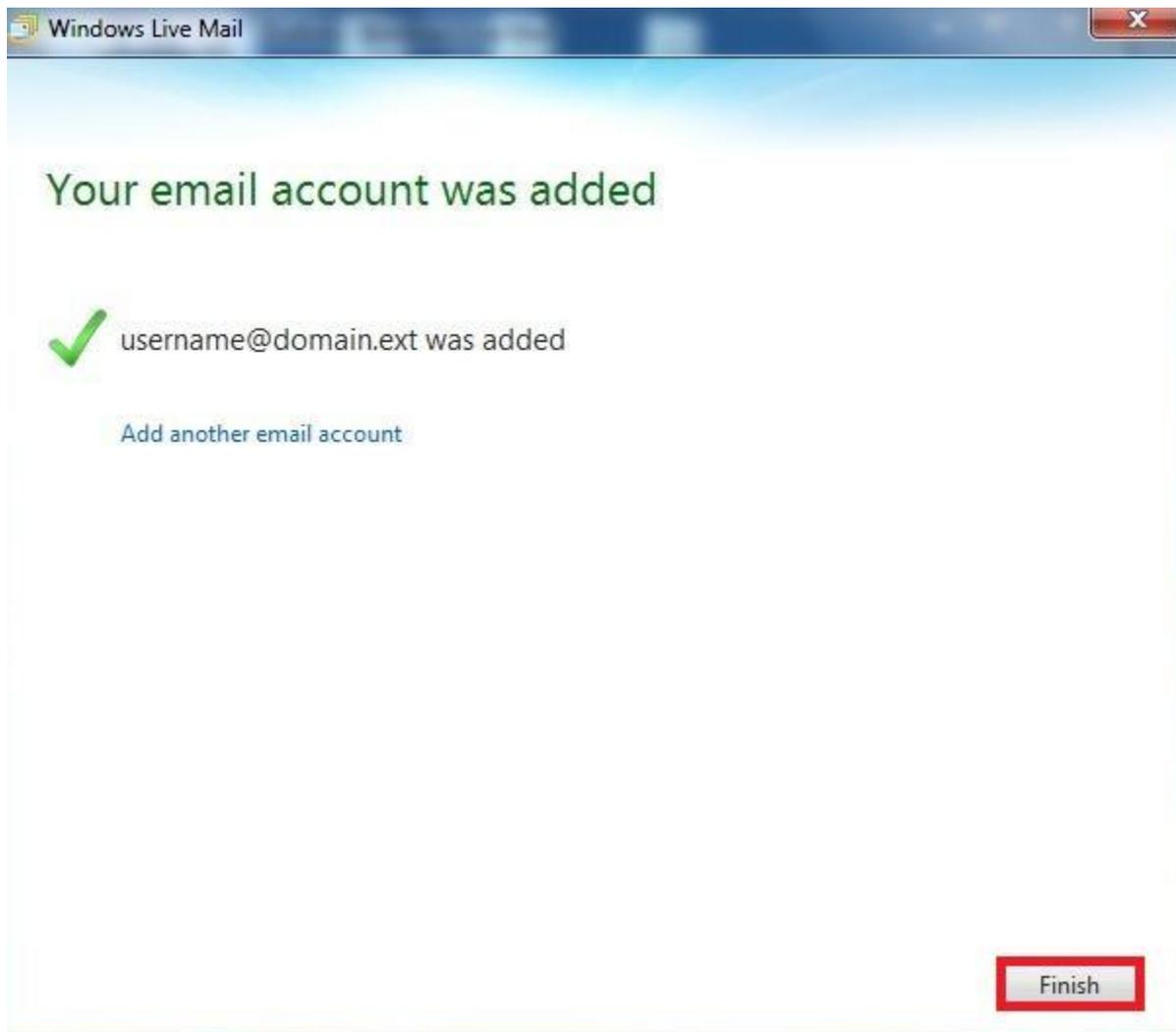
Outgoing server information

Server address: Port:
smtp.domain.ext 587

Requires a secure connection (SSL)
 Requires authentication

Cancel Back **Next**

7. Click on **Next** and then **Finish**.



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